

Information for transportation and identification

(Please fill in your information below, if any questions, please contact Benzlers.)

Customer:	
Customer Tel/ E-mail:	
Customer reference name:	
Benzlers order reference:	
Benzlers contact:	
Quantity & Article NO:	
Article description:	
Date of return:	
If possible, please describe the fault:	
RETURN ADDRESS: AB Benzlers, Porfyrgatan 7, SE-254 68, Helsingborg, Sweden	

At Benzlers, we decided to split our service in different levels to adapt us to our customer's high expectation of quality and cost efficiency. A cost proposal will be given before repair will start.



General Service.

Exchanging of bearings and seals, in and outgoing shafts are inspected for wear. All other parts are inspected and are exchanged at need. Assembly, function test and surface treatment is done. The gearbox comes standard, excluding oil, with Cortec for long-term treatment. At the specific request such as lubrication, please specify this in the field for "Article Description".



Deeper level of service.

Exchanging of bearings and seals, in and outgoing shafts are inspected for wear. All other parts are inspected and are exchanged at need. All critical tolerances at assembly are documented. Every action and spare part is presented in a detailed rapport. Assembly, function test and paint surface coating.



Optional test run: No load:

The gearbox is run without load. Temperature and sound level at bearing positions as well as oil are documented to identify abnormalities.



Optional test run: Loaded:

Gear unit is set up and tested under load. Several key parameters such as speed power, braking torque, temperature at the bearing Position is logged along with the oil temperature, as summarized in the report to identify any abnormal levels.



Preservation treatment.

In the event that equipment is to be held in storage, for a period exceeding 6 months, prior to installation or commissioning, the gearbox can be delivered with special preservation materials. Gloves should be worn when removing these materials. Preservatives applied to the internal parts of the gear units do not require removal prior to operation. Equipment must be stored in a building protected from extremes of temperature and humidity to prevent deterioration. The rotating components (must be turned a few revolutions once a month (to prevent bearings brinelling). When choosing this option, the gearbox is delivered without oil.

The transportation to Benzlers and return transportation, if any, are not included in our offer. We are not responsible for any damages during the transportation. At a possible return of an analyzed unit we reserve the right to return it in existing condition (i.e. in parts). If nothing else is agreed to, we discard the sent in unit after 6 months from date of arrival. We take no responsibility for damaged/destroyed units due to circumstances beyond our control (fire, flood, theft, power failure etc.). We will charge customer according to costs incurred in the context of the fact that quotes are rejected.

I approve of above conditions.

Signature / print name:

Date:
